

GIFTIE 維修服務申請表

GIFTIE Maintenance Service Application Form

- 1、請用電腦打字方式或正楷完整填寫維修服務申請表內容，避免我們看不懂您的字義造成服務不周。

Please use computer typing or formal writing to complete the maintenance service application form to better control service quality.

- 2、請用您手機拍下維修服務申請表留存副本，方便追蹤珠寶首飾維修進度與溝通留存記錄。

Please make a copy of the maintenance service application form with your mobile device to facilitate tracking of jewelry repair progress and communication in record.

- 3、請將維修服務申請表及所需要維修珠寶首飾商品放入安全的《郵寄專用的硬紙箱+氣泡袋信封中》，確保珠寶首飾在運送過程中安全。

Please put the maintenance service application form and the jewelry products you need to repair in a safe "special cardboard box + bubble bag envelope" to ensure the safety of the jewelry in delivery.

- 4、要絕對確定包裝防撞安全性，避免郵局運送過程中遭受擠壓變，造成更嚴重的二次傷害，務必再次確認所需維修珠寶首飾商品的包裝安全保護性。

It is essential to ensure the package with anti-collision and safety to avoid squeezing and more damages during the postal transportation, Be sure to reconfirm the safety and protection of the jewelry repair package before delivery.

日期 date _____年 year_____ 月 mont_____日 day

先生 Mr. 小姐 Miss 女士 Mrs

姓名 Name_____行動電話 mobile phone_____

國家 country_____城市 city_____

郵政編號 post code_____

地址 address

電子郵箱地址 email address _____

您什麼日期購買我們 GIFTIE 商品 When did you buy our GIFTIE products

如果找得到的話，請提供原始發票影印本給我們。

If you can find it, please provide us with a photocopy of the original invoice.

請不要在維修珠寶包裝中，提供原始發票給我們。

Please do not provide the original invoice to us in the repair shipment.

請完整描述需要維修商品內容。(如鏈條斷裂、重新拋光、修改戒圍、修改鏈子長度、變形維修、電鍍變色、戒指切斷復原、重鑲寶石，或是個性化刻字服務)

Please fully describe the content of the product to be repaired. (Such as chain broken, re-polishing, modification of ring size and chain length, outlook adjustment, electroplating discoloration, ring cutting and restoration, resetting gemstones, or personalized lettering services)

請具體描述您希望維修要求。(讓我們技術人員知道您的想法，我們全力將它做到最好)

Please describe in detail the repair request you want. (Let our technicians know what you think. We will do our best to fulfill your requirements.

我們收到您寄來的維修珠寶首飾後，第一時間會以郵件方式通知您的。

After receiving your package, we will notify you by mail as soon as possible.

請幫我們再次確認一下，您填寫的名字、電子郵箱。 正確

Please help us to reconfirm your name and email address again. correct

剪下以下寄送地址，張貼在需要維修珠寶首飾的外紙箱上，郵寄給我們。

Clip the delivery address below, post it on the carton box of the jewelry for repair service and mail it to us.

GIFTIE 客戶服務部收

10553 台灣台北市南京東路四段 2 號台北小巨蛋 1-10 號店鋪

GIFTIE Customer Service Department

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